

Philosophy:

- Prevention over Reaction
 - Scan, Analyze, Respond, Assess
- Emergency Preparedness
 - Training, Education, Physical Features, Technology & Infrastructure
- Collaboration
 - Area stakeholders
- Community Engagement
 - Local NA's
- Continuous Improvement/Data-Driven
 Decision-Making



Staffed 24/7/365

Emergency Numbers:

- On campus: 6911
- Off campus: 812-488-6911

Office Number:

• 812-488-2051

Services:

- Issue ID cards
- Lost and found
- Evening escorts
- Stalled vehicle assistance
- Safety assessments
- Maintenance after hours contact
- Safety patrols
- Emergency Preparedness resource
- Parking enforcement
- Maintain Daily Crime Log
- Provide Annual Security Report

Emergency Notifications

Ace Alerts

Through these warnings, members of the campus community are provided with both prompt notice of the incidents and crime prevention tips to deter the types of crimes reported.



RAVE Guardian Stay safe on campus! Download the app today!

Available on the App Store

Google Play





Public Safety

UE Emergency Direct Line:

• Direct immediate connection to campus safety with GPS location and personal profile information.

Personal Guardians:

• Students can identify friends, roommates, and family as guardians.

Safety Timers:

 Guardians can check the status of a student. If the Rave Guardian timer is not deactivated before it expires, the selected guardian can contact Public Safety and provide the start and end location.

Chat:

Text Public Safety Dispatch Center at any time.



Office of Student Financial Services



Office of Student Financial Services





Meet the Team!



Mrs. Hilary Hillenbrand Director of Student Financial Services Room 105, Olmsted Hall 812-488-2364 hm38@evansville.edu



Mr. Sean Riley Assistant Director/Student Financial Services Room 105, Olmsted Hall 812-488-5003 sr252@evansville.edu



Mrs. Amy Sowders Graduate Program Compliance Specialist, SFS Room 105, Olmsted Hall 812-488-2149 as560@evansville.edu



Mrs. Carly Cox Financial Aid Counselor Room 105, Olmsted Hall 812-488-2163 cc477@evansville.edu



Mrs. Emily Jagielo Financial Aid Counselor Room 105, Olmsted Hall 812-488-2023 ej137@evansville.edu



Mrs. MaryAnn Catt Kidwell Financial Aid Counselor Room 105, Olmsted Hall 812-488-2164 mc545@evansville.edu

Student Financial Services Administrators

- Process FAFSA submissions
- Administer financial aid
- Receive and process outside scholarship checks
- Process student and parent loan requests



Meet the Team!



Mrs. Melissa Baker Student Receivables Area Supervisor Room 105, Olmsted Hall 812-488-2161 mb527@evansville.edu



Mrs. Amber Chandler Senior Administrative Assistant, Student Financial Services 812-488-2364 ac547@evansville.edu



Mrs. Jennifer Cummings Receivables Clerk Room 105, Olmsted Hall 812-488-2276 jc576@evansville.edu



Mrs. Twyla Miller Cashier/SFS Clerk Olmsted Hall 105 G 812-488-2565 tm275@evansville.edu

Cashiers

- Manage billing for all UE directly-billed tuition, fees, housing and meal plans
- Process payments including third party and 529/College Savings Plan payments
- Administer UE Monthly Payment Plans
- Process refunds when excess aid or overpayment result in a credit balance
- Cash checks (up to \$30 per day)



Information and Communications

- Once your student is registered, our office can only discuss account information with those whom your student has granted Proxy access.
- Emails are sent to your student's UE email address.
- Financial Aid communications will be sent directly to your student.
- Account Activity notification emails will be sent to students and Proxy users.
- Self-Service: 24/7 online access to student account information (view semester statements and make online payments)



MyUE.evansville.edu – Self-Service

Hello, Ace . Welcome to Colleague Self-Service! Choose a category to get started.	
Student Finance Here you can view your latest statement and make a payment online.	Financial Aid Here you can access financial aid data, forms, etc.
Tax Information Here you can change your consent for e-delivery of tax information.	Employee Here you can view your tax form consents, banking information, and timecards.
Bere you can search for courses, plan your terms, and schedule & register your course sections.	Grades Here you can view your grades by term.
Graduation Overview Here you can view and submit a graduation application.	



Financial Aid Self-Service Home Page

Daily Work · Financial Aid Counseling · Financial Aid Counseling	ancial Aid Home (Admin)	_	
Welcome to Financial Aid!	Financial Aid Home (Admin)		
Use Colleague Self-Service Financial Aid to assist	Required Documents (Admin)	e from submission to completion.	
	My Awards (Admin)		
Select an Award Year: 2024/2025 Academ	Report/View Outside Awards (Admin)		
	Request a New Loan (Admin)		-
Financial Aid Checklist Co	Offer Letter (Admin)		
You successfully completed all t	College Financing Plan (Admin)		
	Correspondence Option (Admin)		
	Satisfactory Academic Progress (Admin)		-1
Checklist		Resources	
✓ Completed Complete required	documents	Helpful Links	
		FAFSA Application	
 Completed Your application is I 	being reviewed by the Financial Aid Offi	ice <u>Entrance Counseling</u>	
✓ Completed <u>Review and accept</u>	your Financial Aid Award Package	Loan Agreement (MPN)	
Completed Complete Direct Lo	an Entrance Counceling	PLUS Loan Application	
Completed Complete Direct Lo	an Entrance Courseling	NSLDS Information	
Completed Sign a Direct Loan N Your MPN Evolves a	Master Promissory Note	Estimated Cost Calculator	
Tour MPN Expires o	JII JIZ IIZUZO		
Completed Review and sign your Financial Aid Offer Letter			



My Awards - Student View

You have the following Awards

Your award package assumes you will be enrolled full-time. If you enroll less than full-time, the financial aid you actually receive may be less than what is stated here. Please contact your Financial Aid counselor if you have questions about your enrollment status.

View Disbursement Info

Scholarships and Grants Money you don't have to p	pay back	\$24,000.00		
Award	Status	Total Awarded Amount	Fall 2024	Spring 2025
UE Faculty Scholarship <u>View award</u>	Accepted	\$23,000.00	\$11,500.00	\$11,500.00
UE FAFSA Filing Award View award	Accepted	\$1,000.00	\$500.00	\$500.00
Loans Money you have to pay ba	ick	\$5,500.00		
Award	Status	Total Awarded Amount	Fall 2024	Spring 2025
Subsidized Loans	Pending	\$1,056.00	\$528.00	\$528.00
Unsubsidized Loans	Pending	\$4,444.00	\$2,222.00	\$2,222.00
Award Total				
Award		Total Awarded Amount	Fall 2024	Spring 2025
Total Awards		\$29,500.00	\$14,750.00	\$14,750.00



My Awards - View Award

You have the following Awards

Your award package assumes you will be enrolled full-time. If you enroll less than full-time, the financial aid you actually receive may be less than what is stated here. Please contact your Financial Aid counselor if you have questions about your enrollment status.

View Disbursement Info

Scholarships and Grants Money you don't have to p	pay back	\$24,000.00		
Award	Status	Total Awarded Amount	Fall 2024	Spring 2025
UE Faculty Scholarship	Accepted	\$23,000.00	\$11,500.00	\$11,500.00
✓ Fall 2024		\$11,500.00	About UE Faculty Scholarship	
Spring 2025		\$11,500.00	This University of Evansville scholarship is awarde the time of acceptance to the University of Evansy	ed based on academic information provided at ville. It is renewable by meeting Standards of
Total		\$23,000.00	Academic Progress (SAP).	
UE FAFSA Filing Award ∽ <u>View award</u>	Accepted	\$1,000.00	\$500.00	\$500.00



Accept/Decline/Change Loan

	\$5,500.00		
Status	Total Awarded Amount	Fail 2024	Spring 2025
Pending	\$5,500.00	\$2,750.00	\$2,750.00
Pending	\$5,500.00	\$2,750.00	\$2,750.00
Offered	\$5,500.00	\$2,750.00	\$2,750.00
	\$2,750.00 \$2,750.00 \$5,500.00	You may accept the entire loan amount, change the loan amount, or decline the entire loan amount. ut Federal Direct Unsubsidized Loan	
	Decline	Accept	
ling			
	Status Pending Pending Offered	S5,500.00 Status Total Awarded Amount Pending \$5,500.00 Pending \$5,500.00 Offered \$5,500.00 S2,750.00 \$2,750.00 \$2,750.00 \$2,750.00 S2,750.00 \$2,750.00	S5,50.00 Satus Total Avarded Amourt Fel 2024 Pending \$5,50.00 \$2,7500 Pending \$5,500.00 \$2,7500 Offered \$5,500.00 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,500.00 \$2,7500 \$2,7500 \$2,500.00 \$2,7500 \$2,7500 \$2,500.00 \$2,7500 \$2,7500 \$2,500.00 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500 \$2,7500



Self-Service Offer Letter

2024/2025 Academic Year			\$29,500.00
Coffer Letter			
UNIVERSITY of EVANSVILLE		Date: 6/26/ Student ID: 0 Award Year: 2024	/2024 /2025 Academic Year
We are pleased to provide your Financial Aid Offer in a revision to your financial aid eligibility. While a Details regarding financial aid offered can be foun Housing Status:	r based on the most recent FAFSA information rec in estimate of your direct cost is provided, an indiv id in the UE Financial Aid Guide available on our w ig: On Campus ig: Full-Time	eived, and the housing and enrollment statuses s vidualized billing statement will be available to re ebsite under Policies.	hown below. Changes to these statuses may result gistered students through Self-Service in July.
Award Type	Total Aid	Fall	Spring
Gift Assistance			
UE Faculty Scholarship	\$23,000.00	\$11,500.00	\$11,500.00
UE FAFSA Filing Award	\$1,000.00	\$500.00	\$500.00
Student Loans			
Federal Direct Subsidized Loan	\$1,056.00	\$528.00	\$528.00
Federal Direct Unsubsidized Loan	\$4,444.00	\$2,222.00	\$2,222.00
Total	\$29 500.00	\$14,750,00	\$14,750,00



Satisfactory Academic Progress Status

Vou are currently making satisfactory academic progress. Please contact your Financial Aid Counselor if you need further assistance.	
SAP Status Date Reviewed: 5/13/2024	SAP Details
Evaluation Period: Ending 2024/SP	V Maximum Credits Allowed 180.00
Program: BS Environmental Science	✓ Credit Hours Attempted 65.00
SAP Status: 🗸 Satisfactory	✓ Credit Hours Completed 57.00
V What does Satisfactory Academic Progress mean?	✓ Grade Point Average 3.138
	✓ Completion Percentage 87.69%



Scholarship Renewal & Registration

SAP: The renewal of all UE scholarships and financial aid requires that students maintain Satisfactory Academic Progress (SAP). SAP is reviewed after each semester.

Academic Services: Notifies students of Registration opening.

Billing: Future registration requires that students have a balance below \$500 in the most recent term or be current on a monthly payment plan.



Quick Fact Check

How do students access their Financial Aid Offer Letter?

Within Financial Aid Self-Service. Select Financial Aid Counseling.

What information can students find in Financial Aid Self-Service?

-Financial Aid Offer Letter
-Financial Aid Awards and details about each award
-Offered Ioan funds if FAFSA filed
-Satisfactory Academic Progress status

Students may register for the upcoming semester when what requirements are satisfied?

-SAP must be maintained.

-Academic Services opens Registration.

-Balance must be below \$500 or be current on a monthly payment plan.



Processing of Refund

Student should confirm that all *Financial Aid Self-Service* 'Checklist' items are complete.

•	Action Needed	Complete Direct Loan Entrance Counseling
4	Action Needed	Sign a Direct Loan Master Promissory Note

Refunds from excess financial aid, including federal loans, will be processed automatically during the first 14 days of the semester.

To receive refunds via direct deposit, students must enter bank information for 'Refunds, Reimbursements & Payments' on Self-Service.



Self-Service Bank Information





Banking Information for Students (cont.)

Edit Bank Account Details	
New Account	
Account Nickname	
New Account	
Country of Bank	
United States	~
Routing Number *	
	(j
View sample check image 🔘	
Bank Account Number *	
	í
View sample check image 🚳	
Re-enter Bank Account Number *	
	i
View sample check image 🚳	

Account Type	
Checking	~
Terms and Conditions	^
I certify the information provided on this form is correct a account provided for direct deposit transactions and am hereby authorize the University of Evansville to initiate ele debit entries or adjustments to correct any deposit errors financial institution listed above and I authorize the Deposit entries. These authorizations are to become effective as s until the University of Evansville has received written char time and in such manner to afford the University of Evans upon the change or cancellation.	and that I am an authorized signer of the entitled to provide this authorization. I ectronic credit entries, and if necessary, s to the checking or savings account at the sitory Financial Institution to accept these soon as possible, and remain in full force nge or cancellation notification in such aville a reasonable opportunity to act
I agree to the terms and conditions	
Back	Submit



Quick Fact Check

When is the credit on a student's account refunded?

If the student's financial aid overpays the semester's charges, the credit will be refunded automatically during the first 14 days of the semester.

Where do students enter bank information for direct deposit of the student account credit?

Within the MyUE Self-Service portal in Banking Information.



Self-Service Proxy Access

Parents or others who have been granted access are assigned their own unique username and password and receive email reminders when semester statements are available for viewing.

Students who choose not to grant Proxy access are responsible for providing copies of their electronic billing statements to parents.



Grant Proxy Access





My Proxy Users & Select a Proxy

Enter Proxy Information	
First Name:	View/Add Proxy Access
Email: Confirm Email: Birth Date: mm/dd/yyyy	Active Proxies
Home Phone #: Relation: -Select Relation -	(i) You do not have any designated proxies. Add one now to allow another self-ser
Home Address:	Add a Proxy
	Please Select V
City:	Please Select John Doe
Zip: Country: - Select Country - (PLEASE LEAVE BLANK IF 'US')	© 2000-2021 Ellucian Company L.P. and its affiliates.
Close	Save

May take up to 72 hours for verification of Proxy user.



Add A Proxy

Select a Proxy	
John Doe	~
Email Address	Relationship
rs146@evansville.edu	Parent
Access	
Allow Complete Access	
O Allow Select Access	
Student Finance i	🗸 Financial Aid 🚯
✓ Account Activity	✓ Offer Letter
Account Summary	✓ Financial Aid Home
✓ Make a Payment	- Request a New Loan
	My Awards
	FA Required Documents
	✓ Satisfactory Academic Progress
🗸 General 🚺	✓ Tax Information 🚯
Votifications	✓ Tax Information
Disclosure Agreement	
grant access to the person listed above.	its and Privacy ACt (FERPA) (20 U.S.C. § 1232g; 34 CFR Part 99), I co
I authorize the institution to disclose my information to this par	ty



Proxy Self-Service Sign In https://selfservice.evansville.edu

UNIVERSITY OF EVANSVILLE.
Sign in
Enter your user name and password to sign in.
UserName Sign in
DARWILLE © 2000-2017 Ellucian Company L.P. and its affiliates. All rights reserved. Privacy



Selecting Your <u>Student</u>





Proxy View – Student Record

d cess financial aid data, forms. etc.	
ecklist formation.	
e	ecklist Iformation. ed. <u>Privacy</u>



Quick Fact Check

With whom may our office share student account information?

Those to whom the student has granted Proxy access.

How is granting Proxy Access initiated?

The student grants Proxy Access within the MyUE Self-Service portal.

Can Proxy Access be changed?

Yes!



Student Account - Summary By Term





Charges You Should See

-Full-time Tuition and Fees

-On-Campus Students: Housing and Meal Plan Charges

-Orientation Fee

-Purple Pack – Book Rental

-Other possible charges (depending on actual registration): -Course fees (Art, Biology Lab, etc.) -Applied Music fee



Credits And Payments You Should See

-Admission deposit

-Pending UE, Federal, and State gift aid

-Pending PLUS or Direct Loans that have been accepted and for which the MPN and Entrance Counseling is complete

-Pending Private Loans that have been certified

-Outside scholarships that have been received in the Office of Student Financial Services



Credits You Will <u>Not</u> See

Work-Study: Earnings will be processed through regular biweekly payroll after student has been hired. Students can choose to have earnings applied as payment on their student account or as a direct deposit in a personal bank account (or combination).

Outside scholarships not yet received in the Office of Student Financial Services or those given directly to the student.



Purple Pack Book Rental

- -\$360/full-time semester
- -Required textbook course materials
- -Student opted-in (opt-out available)
- -Communication from bookstore



-Changes in registration auto updated for book pick-up.



Book Purchase and Supplies

Students who opt-out of UE's Purple Pack can reserve books through the bookstore and charge their purchase to their UE Student Account (up to \$1,000 per semester).

All students can charge course materials and supplies to their UE Student Account.

Students with a credit as the result of excess financial aid are free to access that credit to make unrestricted bookstore purchases.

Students must show a valid UE ID for account charge.



Billing Email Reminders (Student And Proxy)

Dear Ace,

Your most recent University of Evansville billing statement is available through Student Finance Self-Service.

Students: To view the most current account information, access *Student Finance Self-Service* through the <u>MyUE</u> portal.

Parents and other Proxy: To view the most current account information, access Self-Service. Enter your unique Proxy username and password, choose the accountholder's (**student**) name and select Student Financial/Account Activity.

If expected financial aid is missing from the statement, please view the Financial Aid Self-Service Checklist to determine if additional steps are required to finalize aid.

Specific questions may be directed to the following areas:

- Student Financial Services: 812-488-2364
- Cashier/Make a Payment: 812-488-2565
- Residence Life: 812-488-2956
- Academic Services: 812-488-2601

Paper statements are not mailed to the home address. If a student chooses to share a billing statement with anyone not granted Proxy access, the statement may be printed or emailed form Student Finance Self-Service.

File your FAFSA at <u>fafsa.gov</u> for maximum financial aid eligibility!



Payment Methods

-Cash (limit \$1,000 per semester)

-Check or e-check

-Automatic debit from checking or savings account

-Bank wires (domestic and international)

-Credit card (Visa, Mastercard, Discover and American Express)

Credit card payments are subject to a 2.5% service fee



Payment Options



 Make one payment per semester by the term due date Fall: August 15th Spring: December 15th

Two payment

 Make two payments per semester (pay half of the semester's balance by due date and second payment* by September 15th)

Payment Plan

- Balance is divided by the number of monthly payments chosen
- Set up for semester or for year

*Please note that a 1.5% finance charge is assessed on the balance of the 2nd payment.



UE Monthly Payment Plan

www.evansville.edu/payments

- Online Payment Plan Application
- Payments are calculated on the total semester charges minus finalized financial aid
- Net fall semester cost is divided by the number of monthly payments chosen: 5 (if beginning in July) or 4 (if beginning in August) with an option for automatic renewal (10 or 8) for the spring semester.
- No monthly finance charges
- Payment Plan Fee:
 - ACH automatic withdrawal from checking or savings on the 15th of the month \$40 (semester)/\$80 (annual)
 - Non-ACH due on the 15th of the month; in person, by mail, or online through Self-Service: \$50 (semester)/\$100 (annual)



UE Payment Plan Application and Cost Calculator

www.evansville.edu/payments

Undergraduate/Harlaxton Estimated Cost Calculator and Payment Plan Application

2024-2025			
Direct Costs	Fall 2024	Spring 2025	Annual
Enrollment	Evansville - 12-18 Hours v	Evansville - 12-18 Hours v	
Tuition	21400	21400	42800
Full-time Fees	686	686	1372
Print this page			

Show/Hide Payment Plan Application



UE Payment Plan Application and Cost Calculator

Show/Hide Payment Plan Application

Payment Plan Application

Estimated Balance Due	0
Down Payment Amount	0
Balance	0
PLUS Loan Amount Borrowed	0
PLUS Loan Amount After Fee Deduction	0
Balance	0

Available Payment Plans

Semester

- Four-month plan: 0 each month
- · Five-month plan: 0 each month

Payment Plan Term	Four-month 🗸
Student Name	
Student UE ID Number	
Responsible Party Name	
Responsible Party Email	
Billing Address	
Billing City	
Billing State	
Billing Postal Code	

Payment Plan Type †	Automated (ACH) Pay ~
Account Type	Traditional Checking A~
Bank Routing Number	
Bank Account Number	

t An additional fee will be added depending on the plan and payment option:

UEP Term Set-up Fees	Set-up Fees non-ACH	Set-up Fees ACH
Four- or five-month	\$50	\$40
Eight- or ten-month	\$100	\$80

By submitting this application, you agree to the following Responsibility of Charges: Students and/or plan holders are responsible for all plan charges. If any payment is not paid when due, the entire balance, including accrued late fees, shall, at the option of the University of Evansville, become due and payable on demand. In the event of any default, the student and/or plan holder will be obligated to pay all collection costs and/or attorney fees incurred by the University of Evansville in the collection of these charges. For more information about bills and payments, please call 812-488-2565.



Print this page



Payment Plan Adjustments and Notifications

- Plan re-budgeted monthly (or anytime by request)
 - Common adjustments:
 - Credits outside scholarships received by the school or work-study earnings applied directly to the student account
 - Charges books and supplies, Applied Music fees, lab fees or fraternity dues
- Payment adjustment notification: Account holder is notified by email when monthly payment is updated.



MAKE A PAYMENT

Make a Payn	nent				
Collapse All	Tota	Il Payment : \$85.00 Choose a Pay American Exp Discover Payn Electronic Che MasterCard P Visa Payment	ment Method ress Payment nent eck Payment ayment SELECT PAY METHOD HEF	RE Please Note: Amounts Du	ue may include credit amour
		TOUT OF THE OF			
🔺 Fall 2	024	Tourregiment			\$85.0
 Fall 2 Select 	024 Item	Payment Group	Date Due	Amount Due	\$85.0 Amount to Pay
 ▲ Fall 2 Select 	024 Item Student Receivables	Payment Group WEB	Date Due 8/15/2024	Amount Due \$85.00	\$85.0
 ▲ Fall 2 Select ✓ Total Am 	024 Item Student Receivables ount Due	Payment Group WEB	Date Due 8/15/2024	Amount Due \$85.00	\$85.0 Amount to Pa \$ \$85.00



Quick Fact Check

What credits will you see on the billing statement?

Admission deposit, pending financial aid, outside scholarships if check has been received.

What credits will you not see on the billing statement?

Work-study; outside scholarship checks not yet received

How is the UE Payment Plan Application accessed?

On the UE website: evansville.edu/payments Helpful Resources link: Financial Aid Self-Service



Reminders

Contact our team with any questions.

Prompt student to grant Proxy Access to those who will be assisting with student account.

Prompt student to regularly check UE email.





QUESTIONS?